

STANLEY®

Security

Stanley Interactive - Technical



Course Aim

This is a 1 day course with one of our in-house Stanley Interactive technical experts, giving you a strong grounding in the product, its features and how to install on a client site using the correct documentation.



Who Should Attend?

Technicians who work on installation and servicing of this product. Also serves as a refresher training for all technicians

Technical Support functions within the organisation



Agenda

- Product Overview
- History
- Stanley business model and sales overview
- Supporting app, customer and installer
- Components
- Packages
- Installation
- Documentation
- Troubleshooting



Course Duration

This is a 1 day course.



Entry Criteria

Must be nominated by line manager for this training

Must have completed the online training on the alarm.com partner portal

